End-of-Sale and End-of-Life Announcement for the Cisco Unified Contact Center Express 4.0

EOL6236

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified Contact Center Express 4.0. The last day to order the affected product(s) is May 15, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Contact Center Express

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 15, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 13, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 15, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 15, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 11, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 15, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CCX-3031E-40E-UPG=	CCX 3.0 or 3.1 ENH WITHOUT IVRPortOption Upgrade to 4.0 ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-3031E-40P-UPG=	CCX 3.0 or 3.1 ENH WITH IVR Port Option Upgrade to 4.0 PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-3031S-40S-UPG=	CCX 3.0 or 3.1 STD Upgrade to 4.0 STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-35E-40E-UPG=	CCX 3.5 ENH Upgrade to 4.0.X ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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CCX-35P-40P-UPG=	CCX 3.5 PRE Upgrade to 4.0.X PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-35S-40S-UPG=	CCX 3.5 STD Upgrade to 4.0.X STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-40XE-40YE-UPG=	CCX 4.0.X ENH Upgrade to 4.0.Y ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-40XP-40YP-UPG=	CCX 4.0.X PRE Upgrade to 4.0.Y PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
CCX-40XS-40YS-UPG=	CCX 4.0.X STD Upgrade to 4.0.Y STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-40ES	IPCX or IPIVR 4.0 Expansion Server,OS, Configurable Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-4X-ENH-PRE	IPCX 3.X ENH to 4.0 PRE Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-4X-STD-ENH	IPCX 3.X STD To 4.X ENH Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-4X-STD-PRE	IPCX 3.X STD To 4.0 PRE Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-4XENH	IPCX 3.X ENH To 4.X ENH Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-4XPRE	IPCX 3.X PRE To 4.X PRE Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X-4XSTD	IPCX 3.X STD To 4.X STD Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-CSU-1=	IPCX 3.X to 4.0 STD, ENH, or PRE CS Server Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-ENH-RED	IPCX 3X-40 ENH For Upgrades to 4.0 HA - NO 3.X Cold Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPHAE-1A	IPCX 3X-40 ENH-PRE HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPHAE-1B	IPCX 3X-40 ENH-PRE 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPHAE-1C	IPCX 3X-40 ENH-PRE 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPHAS-1A	IPCX 3X-40 ENH-PRE HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPHAS-1B	IPCX 3X-40 ENH-PRE 7825/35HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPHAS-1C	IPCX 3X-40 ENH-PRE 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S1	IPCX 3.X-4.0 ENH-PRE Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S10	IPCX 3.X-4.0 ENH-PRE Seat Qty 10 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S10=	IPCX 3.X to 4.X ENH to PRE Seat Qty 10 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S1=	IPCX 3.X to 4.X ENH to PRE Seat Qty 1 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S25	IPCX 3.X-4.0 ENH-PRE Seat Qty 25 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S25=	IPCX 3.X to 4.X ENH to PRE Seat Qty 25 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S50	IPCX 3.X-4.0 ENH-PRE Seat Qty 50 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EPU-S50=	IPCX 3.X to 4.X ENH to PRE Seat Qty 50 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-3X40-EU-1A	IPCX 3.X-4.0 ENH 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-1A=	IPCX 3.X to 4.0 ENH 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-1B	IPCX 3.X-4.0 ENH 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-1B=	IPCX 3.X to 4.0 ENH 7825 or 7835 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-1C	IPCX 3.X-4.0 ENH 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-1C=	IPCX 3.X to 4.0 ENH 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S1	IPCX 3.X-4.0 ENH Seat Qty 1 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S10	IPCX 3.X-4.0 ENH Seat Qty 10 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S10=	IPCX 3.X to 4.X ENH Seat Qty 10 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S1=	IPCX 3.X to 4.X ENH Seat Qty 1 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S25	IPCX 3.X-4.0 ENH Seat Qty 25 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S25=	IPCX 3.X to 4.X ENH Seat Qty 25 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S50	IPCX 3.X-4.0 ENH Seat Qty 50 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EU-S50=	IPCX 3.X to 4.X ENH Seat Qty 50 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EUHAE-1A	IPCX 3X-40 ENH HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EUHAE-1B	IPCX 3X-40 ENH 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EUHAE-1C	IPCX 3X-40 ENH 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EUHAS-1A	IPCX 3X-40 ENH HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EUHAS-1B	IPCX 3X-40 ENH 7825/35 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-EUHAS-1C	IPCX 3X-40 ENH 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PRE-RED	IPCX 3X-40 PRE For Upgrades to 4.0 HA - NO 3.X Cold Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-1A	IPCX 3.X-4.0 PRE 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-1A=	IPCX 3.X to 4.0 PRE 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-1B	IPCX 3.X-4.0 PRE 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-1B=	IPCX 3.X to 4.0 PRE 7825 or 7835 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-1C	IPCX 3.X-4.0 PRE 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-1C=	IPCX 3.X to 4.0 PRE 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S1	IPCX 3.X-4.0 PRE Seat Qty 1 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-3X40-PU-S10	IPCX 3.X-4.0 PRE Seat Qty 10 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S10=	IPCX 3.X to 4.X PRE Seat Qty 10 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S1=	IPCX 3.X to 4.X PRE Seat Qty 1 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S25	IPCX 3.X-4.0 PRE Seat Qty 25 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S25=	IPCX 3.X to 4.X PRE Seat Qty 25 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S50	IPCX 3.X-4.0 PRE Seat Qty 50 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PU-S50=	IPCX 3.X to 4.X PRE Seat Qty 50 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PUHAE-1A	IPCX 3X-40 PRE HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PUHAE-1B	IPCX 3X-40 PRE 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PUHAE-1C	IPCX 3X-40 PRE 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PUHAS-1A	IPCX 3X-40 PRE HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PUHAS-1B	IPCX 3X-40 PRE 7825/35 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-PUHAS-1C	IPCX 3X-40 PRE 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEHAE-1A	IPCX 3X-40 STD-ENH HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEHAE-1B	IPCX 3X-40 STD-ENH 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEHAE-1C	IPCX 3X-40 STD-ENH 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEHAS-1A	IPCX 3X-40 STD-ENH HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEHAS-1B	IPCX 3X-40 STD-ENH 7825/35HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEHAS-1C	IPCX 3X-40 STD-ENH 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S1	IPCX 3.X-4.0 STD-ENH Seat Qyt 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S10	IPCX 3.X-4.0 STD-ENH Seat Qty 10 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S10=	IPCX 3.X to 4.X STD to ENH Seat Qty 10 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S1=	IPCX 3.X to 4.X STD to ENH Seat Qyt 1 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S25	IPCX 3.X-4.0 STD-ENH Seat Qty 25 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S25=	IPCX 3.X to 4.X STD to ENH Seat Qty 25 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S50	IPCX 3.X-4.0 STD-ENH Seat Qty 50 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SEU-S50=	IPCX 3.X to 4.X STD to ENH Seat Qty 50 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-3X40-SPHAE-1A	IPCX 3X-40 STD-PRE HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPHAE-1B	IPCX 3X-40 STD-PRE 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPHAE-1C	IPCX 3X-40 STD-PRE 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPHAS-1A	IPCX 3X-40 STD-PRE HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPHAS-1B	IPCX 3X-40 STD-PRE 7825/35HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPHAS-1C	IPCX 3X-40 STD-PRE 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S1	IPCX 3.X-4.0 STD-PRE Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S10	IPCX 3.X-4.0 STD-PRE Seat Qty 10 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S10=	IPCX 3.X to 4.X STD to PRE Seat Qty 10 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S1=	IPCX 3.X to 4.X STD to PRE Seat Qty 1 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S25	IPCX 3.X-4.0 STD-PRE Seat Qty 25 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S25=	IPCX 3.X to 4.X STD to PRE Seat Qty 25 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S50	IPCX 3.X-4.0 STD-PRE Seat Qty 50 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SPU-S50=	IPCX 3.X to 4.X STD to PRE Seat Qty 50 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-1A	IPCX 3.X-4.0 STD 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-1A=	IPCX 3.X to 4.0 STD 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-1B	IPCX 3.X-4.0 STD 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-1B=	IPCX 3.X to 4.0 STD 7825 or 7835 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-1C	IPCX 3.X-4.0 STD 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-1C=	IPCX 3.X to 4.0 STD 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S1	IPCX 3.X-4.X STD Seat Qty 1 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S10	IPCX 3.X-4.X STD Seat Qty 10 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S10=	IPCX 3.X to 4.X STD Seat Qty 10 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S1=	IPCX 3.X to 4.X STD Seat Qty 1 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S25	IPCX 3.X-4.X STD Seat Qty 25 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S25=	IPCX 3.X to 4.X STD Seat Qty 25 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S50	IPCX 3.X-4.X STD Seat Qty 50 SW Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40-SU-S50=	IPCX 3.X to 4.X STD Seat Qty 50 SW Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-3X40EPU-1A	IPCX 3.X-4.0 ENH-PRE 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40EPU-1A=	IPCX 3.X to 4.0 ENH to PRE 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40EPU-1B	IPCX 3.X-4.0 ENH-PRE 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40EPU-1B=	IPCX 3.X to 4.0 ENH to PRE 7825 or 7835 Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40EPU-1C	IPCX 3.X-4.0 ENH-PRE 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40EPU-1C=	IPCX 3.X to 4.0 ENH to PRE 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40S-SASU=	IPCX 3.X STD to 4.0 STD SASU Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SEU-1A	IPCX 3.X-4.0 STD-ENH 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SEU-1A=	IPCX 3.X to 4.0 STD to ENH 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SEU-1B	IPCX 3.X-4.0 STD-ENH 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SEU-1B=	IPCX 3.X to 4.0 STD to ENH 7825 or 7835 Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SEU-1C	IPCX 3.X-4.0 STD-ENH 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SEU-1C=	IPCX 3.X to 4.0 STD to ENH 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SPU-1A	IPCX 3.X-4.0 STD-PRE 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SPU-1A=	IPCX 3.X to 4.0 STD to PRE 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SPU-1B	IPCX 3.X-4.0 STD-PRE 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SPU-1B=	IPCX 3.X to 4.0 STD to PRE 7825 or 7835 Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SPU-1C	IPCX 3.X-4.0 STD-PRE 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X40SPU-1C=	IPCX 3.X to 4.0 STD to PRE 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X4X-DIFF-UPG	IPCX 3.X-4.X UPGRADE STD-ENH,STD-PRE,ENH-PRE - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3X4X-SAME-UPG	IPCX 3.X-4.X UPGRADE STD-STD,EHN-ENH,PRE-PRE - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3XI40P-SASU=	IPCX 3.X ENH WITH IVR Port Opt to 4.0 PRE SASU Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-3XNI40E-SASU=	IPCX 3.X ENH WITH NO IVR Port Opt to 4.0 ENH SASU Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4.X-ADDON-ENH	IPCX 4.0 ENH Configurable - ADD to an EXISTING deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4.X-ADDON-PRE	IPCX 4.0 PRE Configurable - ADD to an EXISTING deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4.X-ADDON-STD	IPCX 4.0 STD Configurable - ADD to an EXISTING deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-4.X-NEW-ENH	IPCX 4.0 ENH Configurable Option for server, seat software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4.X-NEW-PRE	IPCX 4.0 PRE Configurable Option for server, seat software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4.X-NEW-STD	IPCX 4.0 STD Configurable Option for server, seat software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-CM-BUNDLE	5 Seat IPCCX ENH CCM Bundle - AVAILABLE ONLY WITH CCM	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-CM-BUNDLE=	5 Seat IPCCX STD CCM Bundle - AVAILABLE ONLY WITH CCM	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-DART-NFR=	IPCX 4.0 NFR Kit for DART: PREMIUM with 6 Seats-NO ASR/TTS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-DISTI-NFR=	IPCX 4.0 NFR Kit for DISTI: PREMIUM with 6 Seats-NO ASR/TTS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-ENH-ADDON	ADD ONs to an EXISTING 4.0 ENHANCED Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-ENHANCED	NEW 4.0 ENHANCED Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-PRE-ADDON	ADD ONs to an EXISTING 4.0 PREMIUM Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-PREMIUM	NEW 4.0 PREMIUM Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-STANDARD	NEW 4.0 STANDARD Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40-STD-ADDON	ADD ONs to an EXISTING 4.0 STANDARD Deployment	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EHA-PHA	IPCX 40-40 ENH HA-PRE HA Upg - License only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-ENH-RED	IPCX 40-40 ENH For Upgrades to 4.0 HA - NO 4.0 HA Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPHAE-1A	IPCX 40-40 ENH-PRE HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPHAE-1B	IPCX 40-40 ENH-PRE 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPHAE-1C	IPCX 40-40 ENH-PRE 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPHAS-1A	IPCX 40-40 ENH-PRE HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPHAS-1B	IPCX 40-40 ENH-PRE 7825/35HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPHAS-1C	IPCX 40-40 ENH-PRE 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S1	IPCX 4.0-4.0 ENH-PRE Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S10	IPCX 4.0-4.0 ENH-PRE Seat Qty 10 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S10=	IPCX 4.0 to 4.X ENH to PRE Seat Qty 10 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S1=	IPCX 4.0 to 4.X ENH to PRE Seat Qty 1 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S25	IPCX 4.0-4.0 ENH-PRE Seat Qty 25 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S25=	IPCX 4.0 to 4.X ENH to PRE Seat Qty 25 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EPU-S50	IPCX 4.0-4.0 ENH-PRE Seat Qty 50 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-4040-EPU-S50=	IPCX 4.0 to 4.X ENH to PRE Seat Qty 50 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EUHAE-1A	IPCX 40-40 ENH HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EUHAE-1B	IPCX 40-40 ENH 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EUHAE-1C	IPCX 40-40 ENH 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EUHAS-1A	IPCX 40-40 ENH HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EUHAS-1B	IPCX 40-40 ENH 7825/35 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-EUHAS-1C	IPCX 40-40 ENH 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PRE-RED	IPCX 40-40 PRE For Upgrades to 4.0 HA - NO 4.0 HA Standby	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PUHAE-1A	IPCX 40-40 PRE HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PUHAE-1B	IPCX 40-40 PRE 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PUHAE-1C	IPCX 40-40 PRE 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PUHAS-1A	IPCX 40-40 PRE HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PUHAS-1B	IPCX 40-40 PRE 7825/35 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-PUHAS-1C	IPCX 40-40 PRE 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEHAE-1A	IPCX 40-40 STD-ENH HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEHAE-1B	IPCX 40-40 STD-ENH 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEHAE-1C	IPCX 40-40 STD-ENH 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEHAS-1A	IPCX 40-40 STD-ENH HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEHAS-1B	IPCX 40-40 STD-ENH 7825/35 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEHAS-1C	IPCX 40-40 STD-ENH 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S1	IPCX 4.0-4.0 STD-ENH Seat Qyt 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S10	IPCX 4.0-4.0 STD-ENH Seat Qty 10 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S10=	IPCX 4.0 to 4.X STD to ENH Seat Qty 10 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S1=	IPCX 4.0 to 4.X STD to ENH Seat Qyt 1 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S25	IPCX 4.0-4.0 STD-ENH Seat Qty 25 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S25=	IPCX 4.0 to 4.X STD to ENH Seat Qty 25 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-4040-SEU-S50	IPCX 4.0-4.0 STD-ENH Seat Qty 50 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SEU-S50=	IPCX 4.0 to 4.X STD to ENH Seat Qty 50 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPHAE-1A	IPCX 40-40 STD-PRE HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPHAE-1B	IPCX 40-40 STD-PRE 7825/35 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPHAE-1C	IPCX 40-40 STD-PRE 7845 HA Active,Standby SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPHAS-1A	IPCX 40-40 STD-PRE HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPHAS-1B	IPCX 40-40 STD-PRE 7825/35HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPHAS-1C	IPCX 40-40 STD-PRE 7845 HA Active,Standby SW,OS,SQL2K Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S1	IPCX 4.0-4.0 STD-PRE Seat Qty 1 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S10	IPCX 4.0-4.0 STD-PRE Seat Qty 10 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S10=	IPCX 4.0 to 4.X STD to PRE Seat Qty 10 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S1=	IPCX 4.0 to 4.X STD to PRE Seat Qty 1 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S25	IPCX 4.0-4.0 STD-PRE Seat Qty 25 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S25=	IPCX 4.0 to 4.X STD to PRE Seat Qty 25 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S50	IPCX 4.0-4.0 STD-PRE Seat Qty 50 Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040-SPU-S50=	IPCX 4.0 to 4.X STD to PRE Seat Qty 50 Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040EPU-1A	IPCX 4.0-4.0 ENH-PRE 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040EPU-1A=	IPCX 4.0 to 4.0 ENH to PRE 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040EPU-1B	IPCX 4.0-4.0 ENH-PRE 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040EPU-1B=	IPCX 4.0 to 4.0 ENH to PRE 7825 or 7835 Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040EPU-1C	IPCX 4.0-4.0 ENH-PRE 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040EPU-1C=	IPCX 4.0 to 4.0 ENH to PRE 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SEU-1A	IPCX 4.0-4.0 STD-ENH 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SEU-1A=	IPCX 4.0 to 4.0 STD to ENH 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SEU-1B	IPCX 4.0-4.0 STD-ENH 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SEU-1B=	IPCX 4.0 to 4.0 STD to ENH 7825 or 7835 Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SEU-1C	IPCX 4.0-4.0 STD-ENH 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SEU-1C=	IPCX 4.0 to 4.0 STD to ENH 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-4040SPU-1A	IPCX 4.0-4.0 STD-PRE 7815 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SPU-1A=	IPCX 4.0 to 4.0 STD to PRE 7815 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SPU-1B	IPCX 4.0-4.0 STD-PRE 7825/7835 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SPU-1B=	IPCX 4.0 to 4.0 STD to PRE 7825 or 7835 Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SPU-1C	IPCX 4.0-4.0 STD-PRE 7845 Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4040SPU-1C=	IPCX 4.0 to 4.0 STD to PRE 7845 Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-1A	IPCX 4.0 ENH 7815 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-1A=	IPCX 4.0 ENH 7815 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-1B	IPCX 4.0 ENH 7825/7835 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-1B=	IPCX 4.0 ENH 7825 or 7835 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-1C	IPCX 4.0 ENH 7845 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-1C=	IPCX 4.0 ENH 7845 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAE-1A	IPCX 4.0 ENH 7815 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAE-1A=	IPCX 4.0 ENH 7815 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAE-1B	IPCX 4.0 ENH 7825/35 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAE-1B=	IPCX 4.0 ENH 7825/35 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAE-1C	IPCX 4.0 ENH 7845 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAE-1C=	IPCX 4.0 ENH 7845 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAS-1A	IPCX 4.0 ENH 7815 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAS-1A=	IPCX 4.0 ENH 7815 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAS-1B	IPCX 4.0 ENH 7825/35 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAS-1B=	IPCX 4.0 ENH 7825/35 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAS-1C	IPCX 4.0 ENH 7845 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-HAS-1C=	IPCX 4.0 ENH 7845 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT1	IPCX 4.0 ENH Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT10	IPCX 4.0 ENH Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT10=	IPCX 4.0 ENH Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-40ENH-SEAT1=	IPCX 4.0 ENH Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT25	IPCX 4.0 ENH Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT25=	IPCX 4.0 ENH Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT50	IPCX 4.0 ENH Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40ENH-SEAT50=	IPCX 4.0 ENH Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-1A	IPCX 4.0 PRE 7815 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-1A=	IPCX 4.0 PRE 7815 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-1B	IPCX 4.0 PRE 7825/7835 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-1B=	IPCX 4.0 PRE 7825 or 7835 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-1C	IPCX 4.0 PRE 7845 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-1C=	IPCX 4.0 PRE 7845 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAE-1A	IPCX 4.0 PRE 7815 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAE-1A=	IPCX 4.0 PRE 7815 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAE-1B	IPCX 4.0 PRE 7825/7835 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAE-1B=	IPCX 4.0 PRE 7825/7835 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAE-1C	IPCX 4.0 PRE 7845 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAE-1C=	IPCX 4.0 PRE 7845 HA Active,Standby Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAS-1A	IPCX 4.0 PRE 7815 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAS-1A=	IPCX 4.0 PRE 7815 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAS-1B	IPCX 4.0 PRE 7825/7835 HA Active Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAS-1B=	IPCX 4.0 PRE 7825/7835 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAS-1C	IPCX 4.0 PRE 7845 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-HAS-1C=	IPCX 4.0 PRE 7845 HA Active,Standby Server SW,OS,SQL2K	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT1	IPCX 4.0 PRE Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT10	IPCX 4.0 PRE Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT10=	IPCX 4.0 PRE Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT1=	IPCX 4.0 PRE Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT25	IPCX 4.0 PRE Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCX-40PRE-SEAT25=	IPCX 4.0 PRE Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT50	IPCX 4.0 PRE Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40PRE-SEAT50=	IPCX 4.0 PRE Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-1A	IPCX 4.0 STD 7815 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-1A=	IPCX 4.0 STD 7815 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-1B	IPCX 4.0 STD 7825/7835 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-1B=	IPCX 4.0 STD 7825 or 7835 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-1C	IPCX 4.0 STD 7845 Server SW,OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-1C=	IPCX 4.0 STD 7845 Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT1	IPCX 4.0 STD Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT10	IPCX 4.0 STD Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT10=	IPCX 4.0 STD Seat Qty 10 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT1=	IPCX 4.0 STD Seat Qty 1 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT25	IPCX 4.0 STD Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT25=	IPCX 4.0 STD Seat Qty 25 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT50	IPCX 4.0 STD Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-40STD-SEAT50=	IPCX 4.0 STD Seat Qty 50 (agent or supervisor)	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X-4Y-ENH-PRE	IPCX 4.X ENH To 4.Y PRE Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X-4Y-STD-ENH	IPCX 4.X STD To 4.Y ENH Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X-4Y-STD-PRE	IPCX 4.X STD To 4.Y PRE Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X-4YENH	IPCX 4.X ENH To 4.Y ENH Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X-4YPRE	IPCX 4.X PRE To 4.Y PRE Upgrade - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X4Y-DIFF-UPG	IPCX 4.X-4.Y UPGRADE STD-ENH,STD-PRE,ENH-PRE - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCX-4X4Y-SAME-UPG	IPCX 4.X-4.Y UPGRADE STD-STD,EHN-ENH,PRE-PRE - Configurable	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40DB1PS1	IPCX or IVR 4.0 MS SQL 2K Server 1 Processor Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40DB1PS1=	IPCX or IVR 4.0 MS SQL 2K Server 1 Processor Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40DB2PS1	IPCX or IVR 4.0 MS SQL 2K Server 2 Processors Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40DB2PS1=	IPCX or IVR 4.0 MS SQL 2K Server 2 Processors Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40ES-1A	IPCX or IVR 4.0 7815 Expansion Server SW w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

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IPCXIVR-40ES-1A=	IPCX or IVR 4.0 7815 Expansion Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40ES-1B	IPCX or IVR 4.0 7825/7835 Expansion Server SW w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40ES-1B=	IPCX or IVR 4.0 7825 or 7835 Expansion Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40ES-1C	IPCX or IVR 4.0 7845 Expansion Server SW w/OS	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40ES-1C=	IPCX or IVR 4.0 7845 Expansion Server Software	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40UEXP-1A	IPCX or IVR 4.0 7815 Expansion Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40UEXP-1A=	IPCX or IVR 4.0 7815 Expansion Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40UEXP-1B	IPCX or IVR 4.0 7825/7835 Expansion Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40UEXP-1B=	IPCX or IVR 4.0 7825 or 7835 Expansion Server Software Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40UEXP-1C	IPCX or IVR 4.0 7845 Expansion Server SW,OS Upg	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later
IPCXIVR-40UEXP-1C=	IPCX or IVR 4.0 7845 Expansion Server Software Upgrade	See Product Migration Options section for details.	Cisco Unified Contact Center Express 5.0 or later

Product Migration Options

Customers are encouraged to migrate to Cisco Unified Contact Center Express 5.0. Information about this product can be found at: http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

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Customers may be able to continue to purchase the end-of-sale product through the Cisco Certified Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://cisco.com/go/remarketing

For More Information

For more information about the Cisco Unified Contact Center 5.0, visit http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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